

Osom CRM +370 5 207 8214 Laisves str. 3, Vilnius, LT-04215, Lithuania laimonas@osomcrm.com www.osomcrm.com

Description

Provides the ability to have internal stream posts in selected Entity. Posts will be seen only by internal users. **Version:** v7+

Installation

In order to install EspoCRM extension:

- 1. Login as an administrator.
- 2. Go to Administration > Extensions.
- 3. Upload your extension package (zip file).

4. Click Install button.

You can find more information here: https://docs.espocrm.com/administration/extensions/

Setting up an Integration

1. Go to the Administration panel.



2. Go to the Integration section.

System	
Settings	System settings of application.
User Interface	Configure UI.
➔ Authentication	Authentication settings.
Scheduled Jobs	Jobs which are executed by cron.
€ Currency	Currency settings and rates.
Notifications	In-app and email notification settings.
据 Integrations	Integration with third-party services.
1 Extensions	Install or uninstall extensions.



3. Click on Osom CRM » Create Internal Posts.

Administration > Integrations	
Google Maps	Select an integration from menu.
Osom CRM » Create Internal Posts	

4. Click on 'Enabled' checkbox (1.), Choose an Entity where you want to have internal stream posts (2.), click on 'I agree to be able to create Internal Posts' checkbox (3.). Save an Integration. Also you can see which Entities already has internal stream posts.

Osom CRM » Create Internal Posts Save Cancel		
Enabled 1.		
Choose Entity 🚯		
2. Task -		
I agree to be able to create Internal Posts. (1) 3.		
Entities that already has Internal Posts: Case		



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5. In Task Entity you have a possibility to create internal stream posts.

Tasks > Test Task	
Name Test Task Status Started	Parent None Priority Normal
Date Start Today 15:30 Date Due Tomorrow 17:00	Reminders None
Description None Attachments None	
Stream Write your comment here Post	